

Steps to be followed for Ping Installation.

Pre-installation checks:

1. Identify the Windows version 7,8 or 10
2. Identify Windows operating System 32- or 64-bit version
3. Identify Chrome version and install if not present

Minimum requirements:

Windows	Version _____	Yes / No
Chrome installed	Version _____	Yes / No

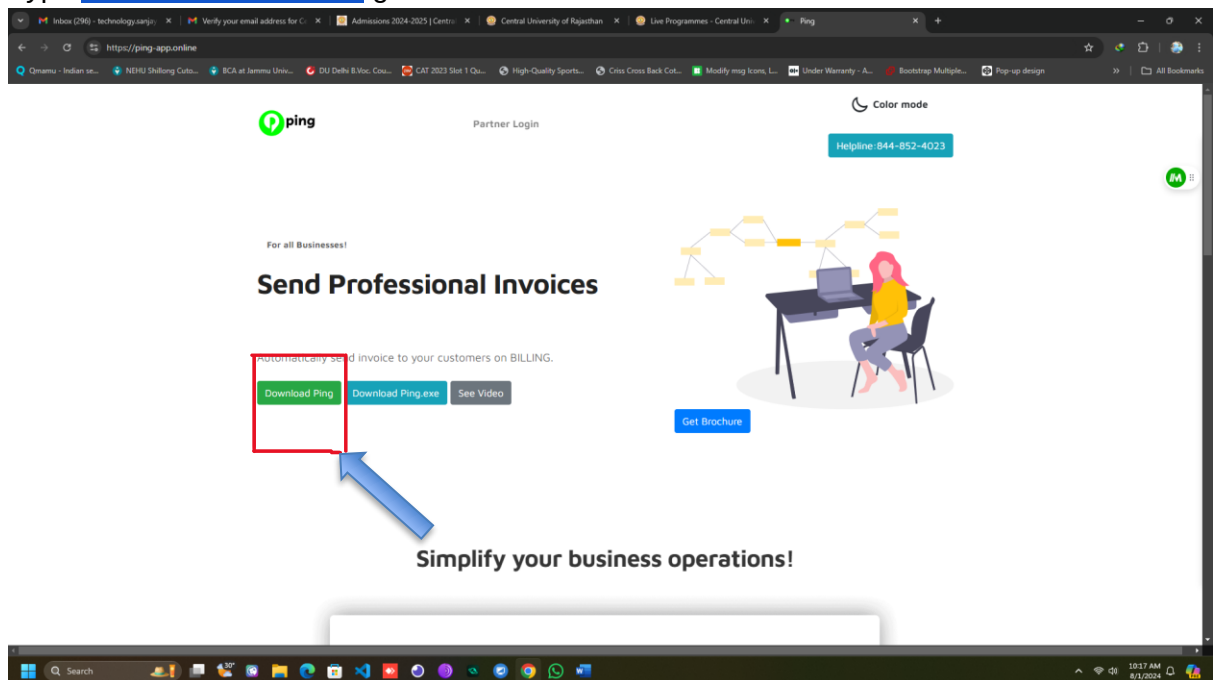
Installation:

Debugging:

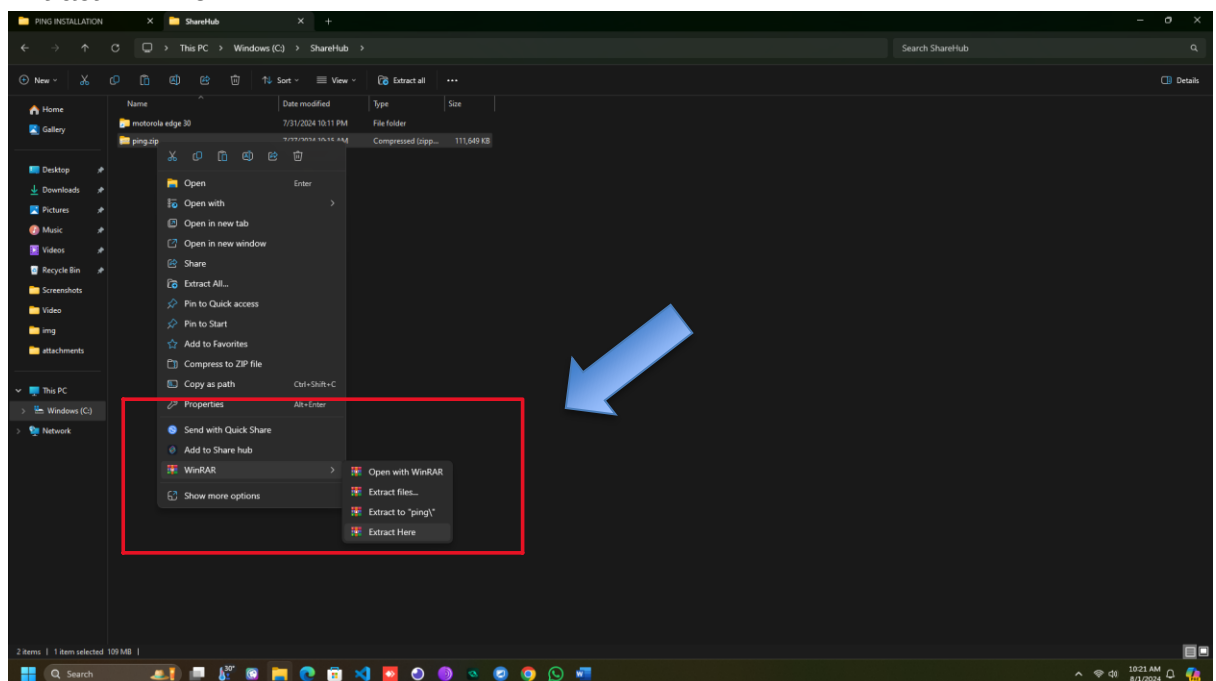
- 1.If the message is getting spread even after all the settings are correct then please clear browser history.
3. If exe not run then try to execute exe from command prompt.
5. If you want to shut down your exe then run batch file.

Windows 10 64 Bit Operations

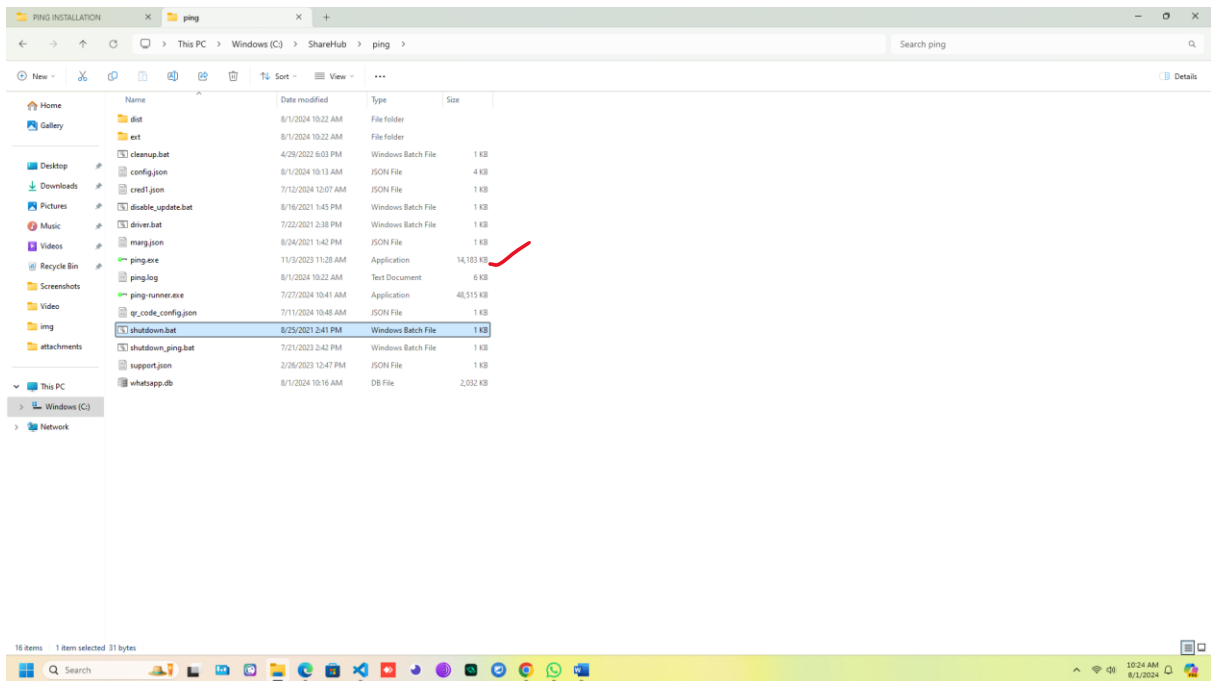
1. Type <http://ping-app.online/> go



2. Click ON Download Button
3. Extract ZIP File

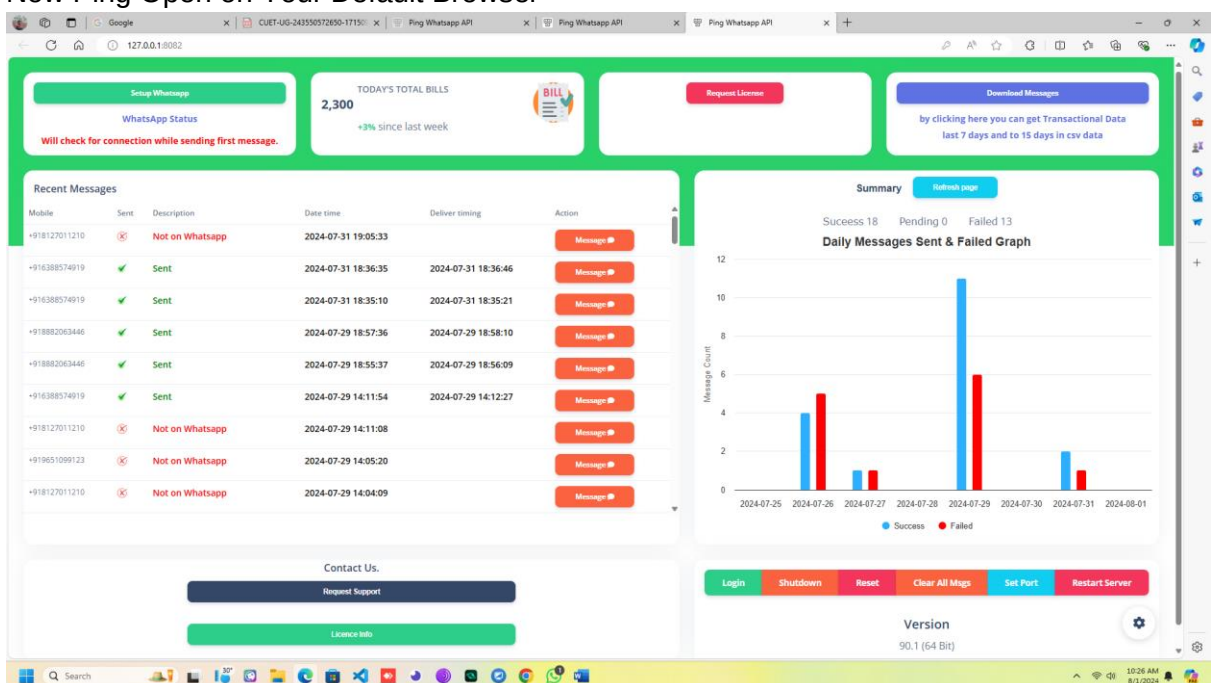


- 4.
5. Copy Ping Folder and Move On C Drive/D drive as your wanted to locate
6. Inside Ping folder one ping.exe file

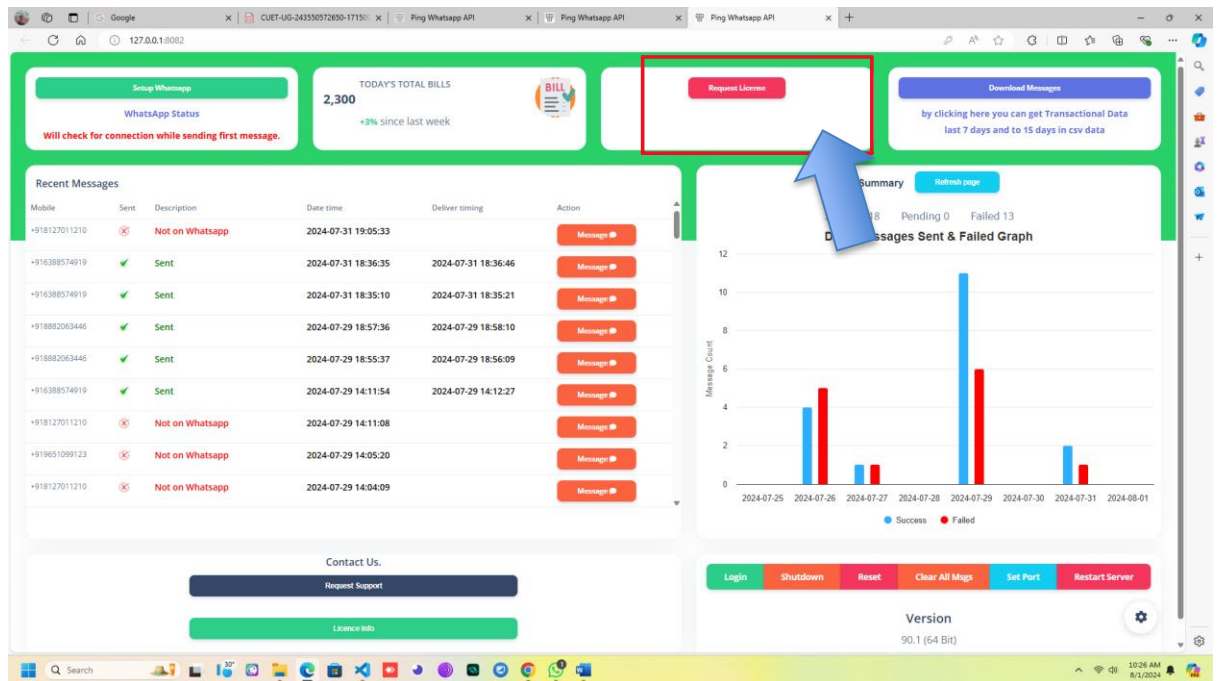


7. Double Click on That File

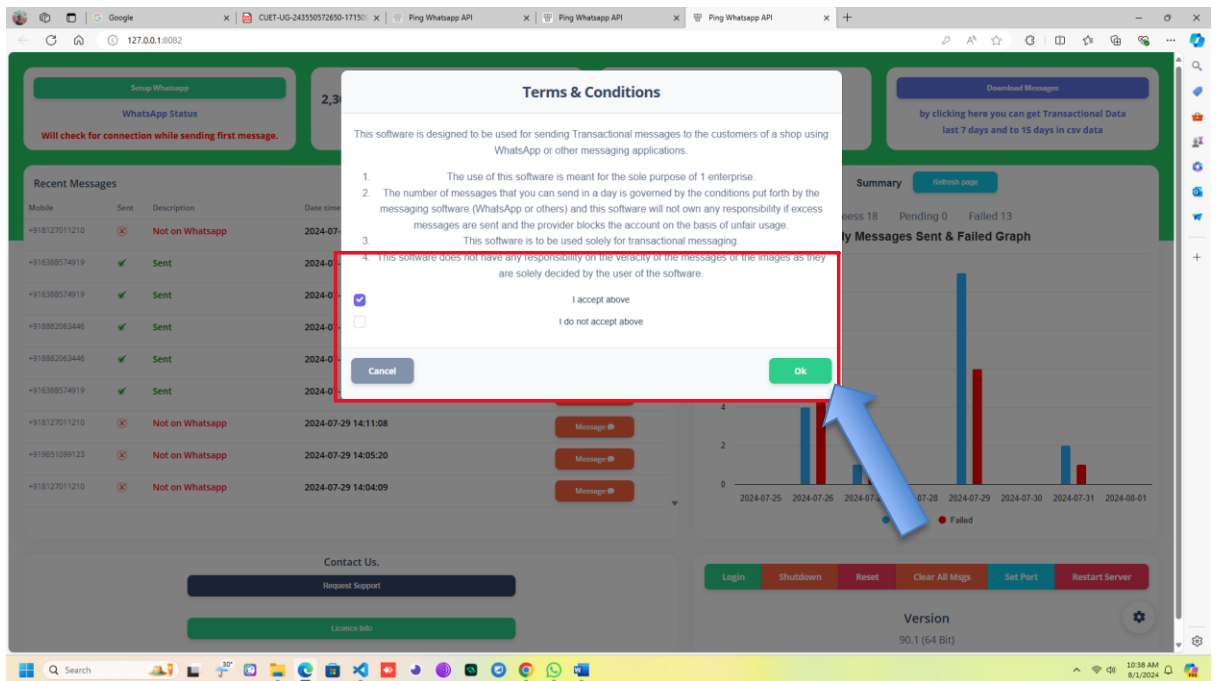
8. Now Ping Open on Your Default Browser



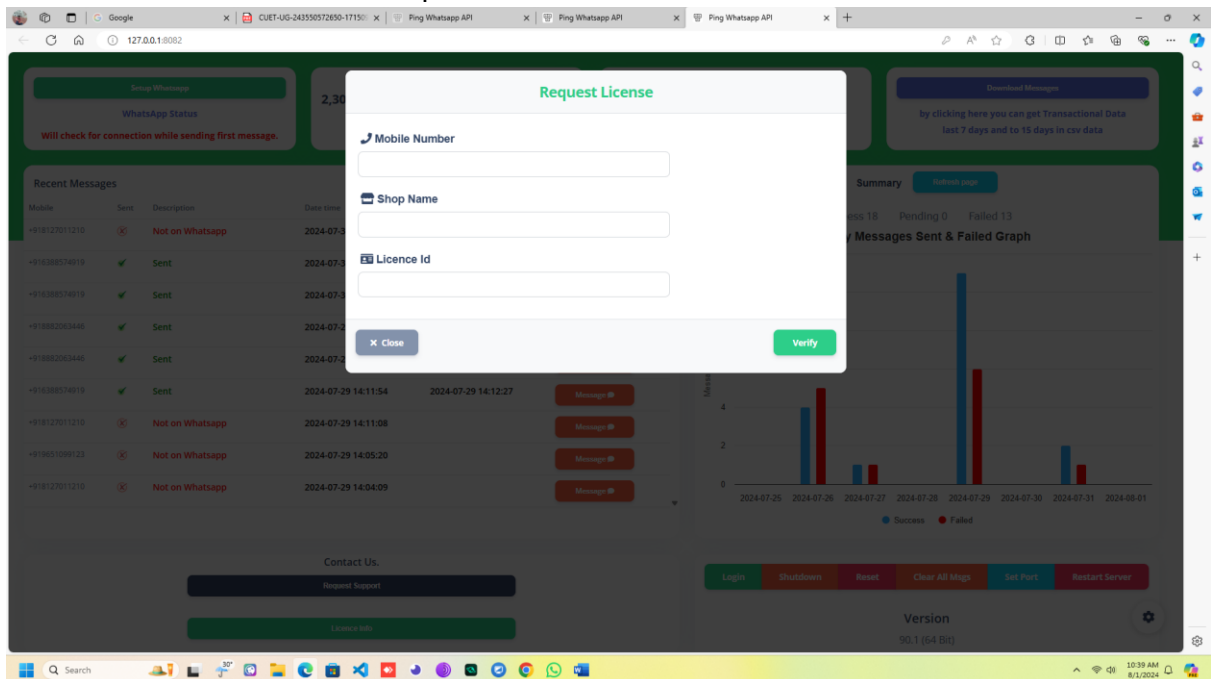
9. Click On Request Licence Button



10. Click On Agree Button



11. Enter Your Mobile Number, Shop Name & License Id



12. Submit

13. Now Click on Setup WhatsApp

The screenshot shows a web dashboard for a WhatsApp API. The top navigation bar is green. On the left, there's a 'Setup WhatsApp' button in a green box, with a blue arrow pointing to it. Below it, the status says 'WhatsApp Status' and 'You are not logged in WhatsApp'. The main content area has a table of 'Recent Messages' with columns for Mobile, Sent, Description, Date time, Deliver timing, and Action. The table shows several messages, some sent and some not on WhatsApp. On the right, there's a 'Summary' section with a bar chart titled 'Daily Messages Sent & Failed Graph'. The chart shows success and failed message counts over time. At the bottom, there are buttons for 'Login', 'Shutdown', 'Reset', 'Clear All Logs', 'Set Port', and 'Restart Server'. The version is 90.1 (64 Bit).

14. Login Your Whatsapp

The screenshot shows the WhatsApp Web login page. The header is green with the WhatsApp logo and 'WHATSAPP WEB'. The main content area is white and contains instructions for linking the device. A QR code is displayed on the right. Below the QR code, there's a 'Link with phone number' button. At the bottom, there's a 'Tutorial' section with a link 'Need help to get started?'. The page is displayed in a browser window with the address bar showing 'web.whatsapp.com'.

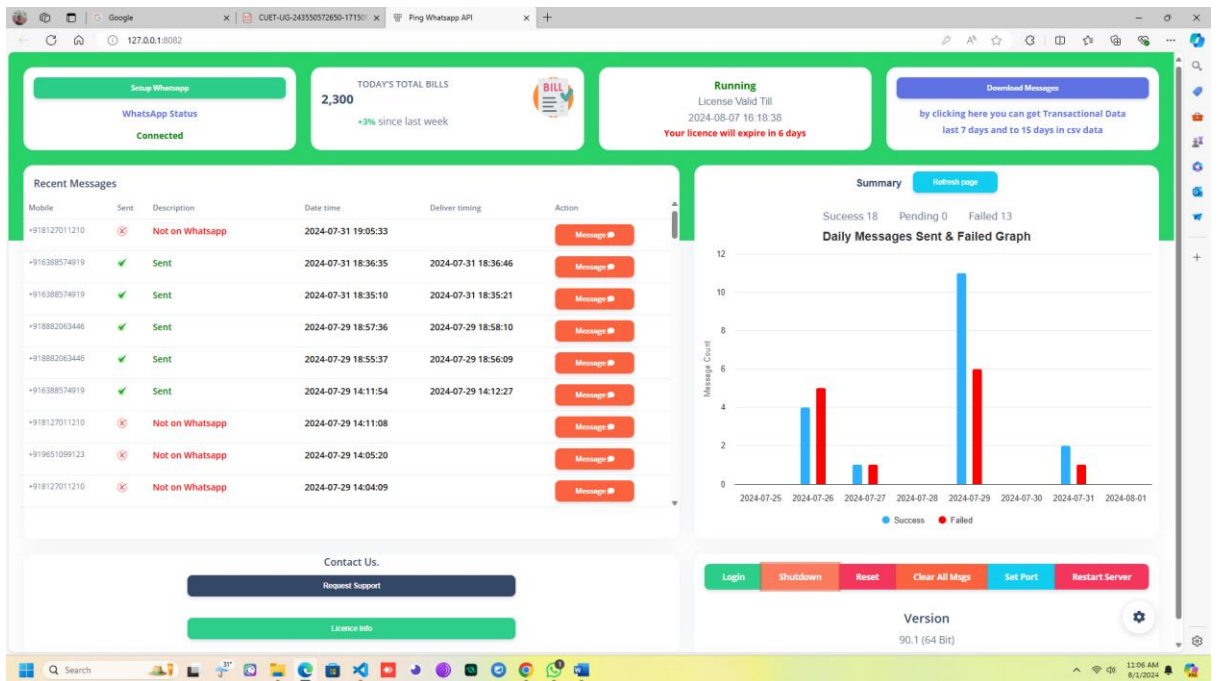
15. Now Your Ping Ready to Send SMS

16. Create Shortcut Past on Desktop

17. Window + R on home or search run

18. Shell:startup

19. Paste Shortcut (For Auto Run Ping)

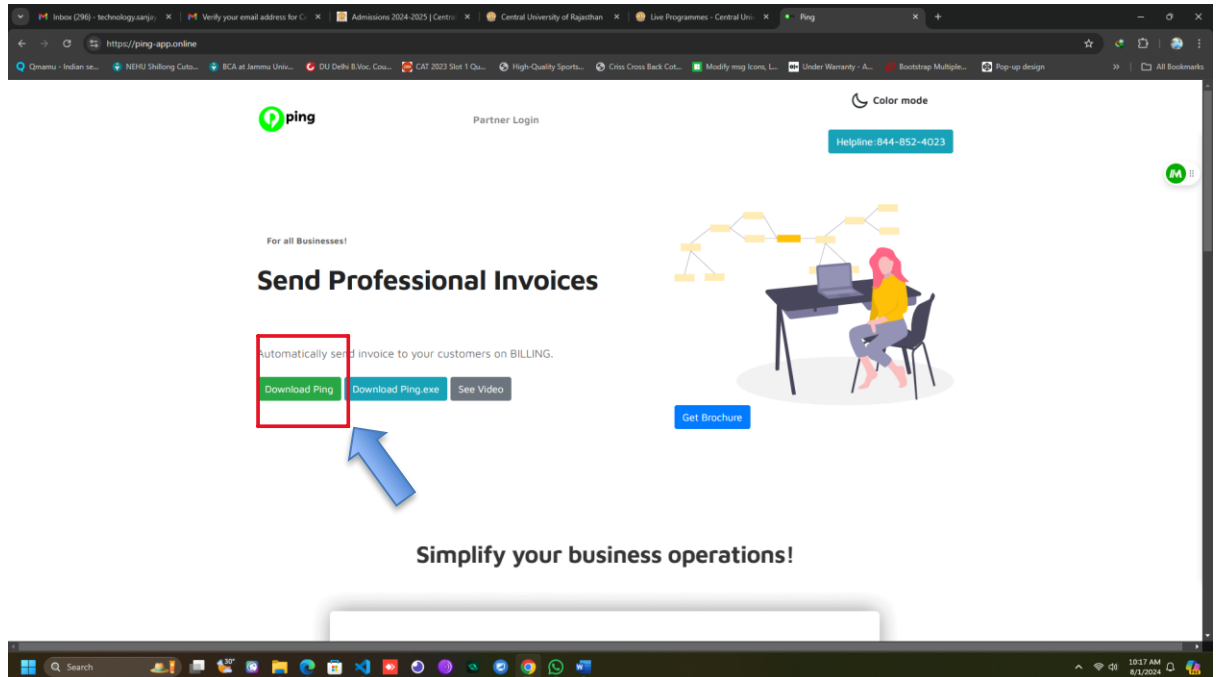


Search

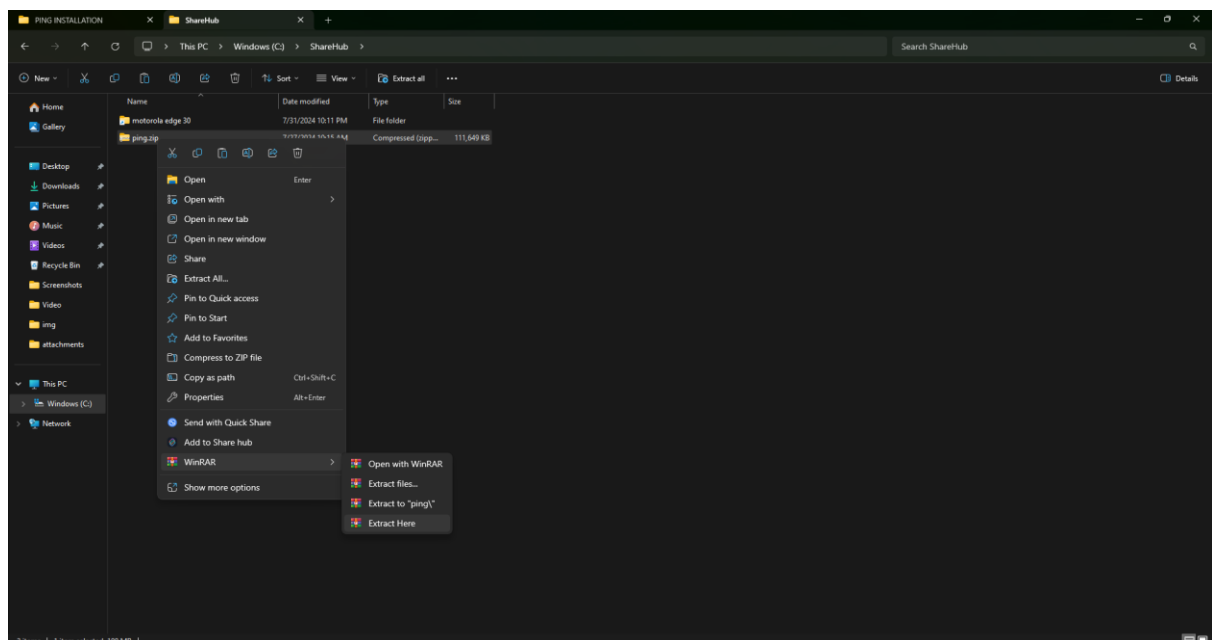
11:06 AM 8/1/2024

Windows 7 64 Bit Operations

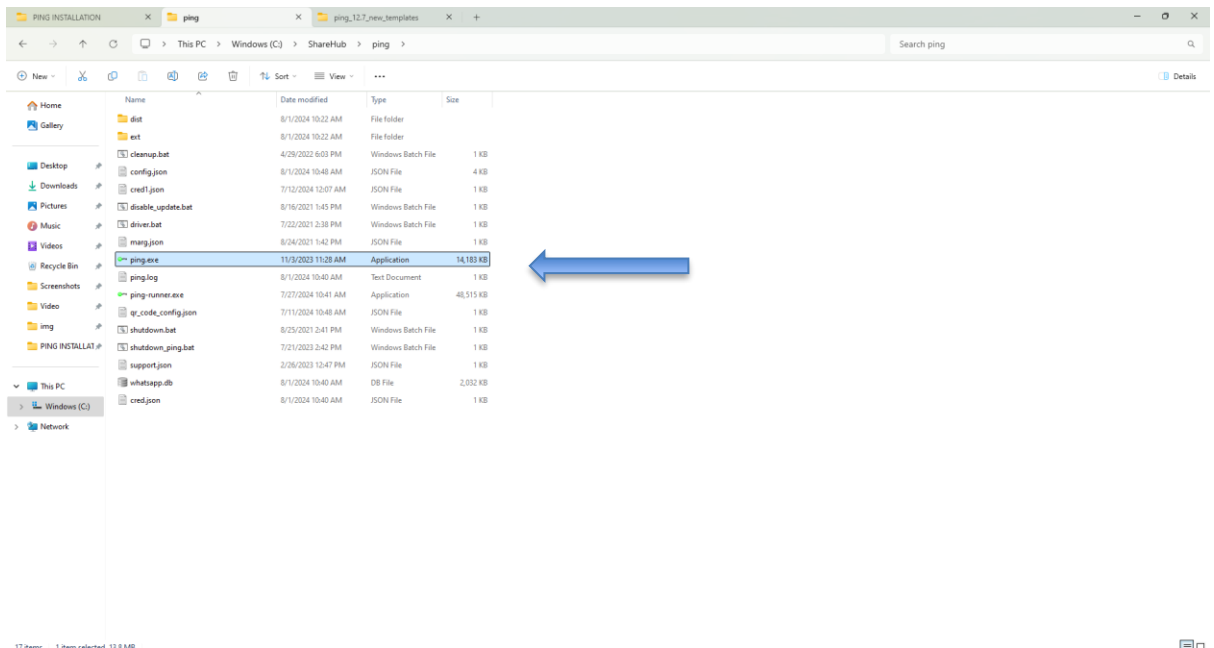
1. Type <http://ping-app.online/> go



2. Click ON Download Button
3. Extract ZIP File

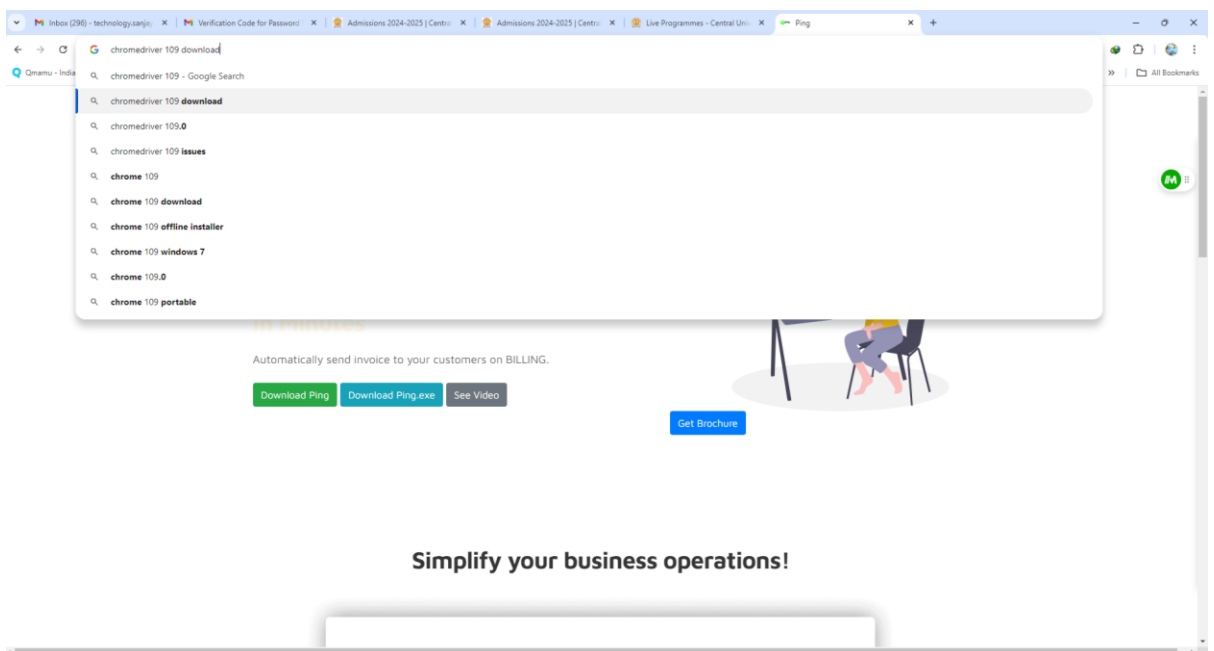


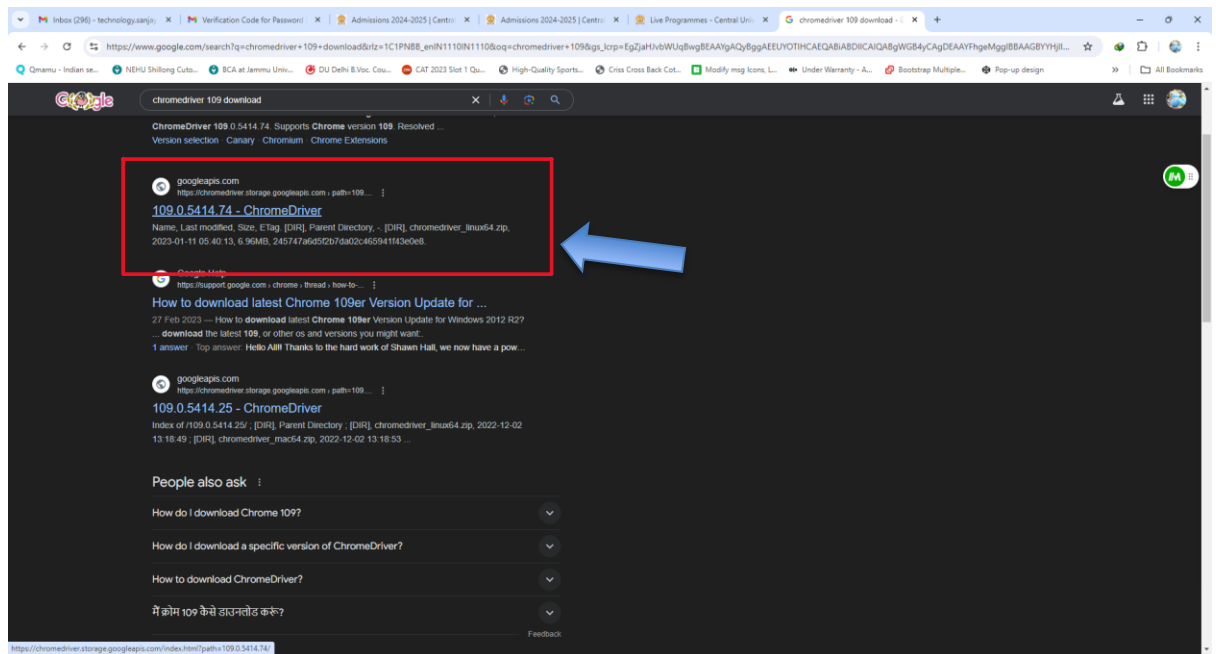
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5. Copy Ping Folder and Move On C Drive/D drive
6. Inside Ping folder one ping.exe file



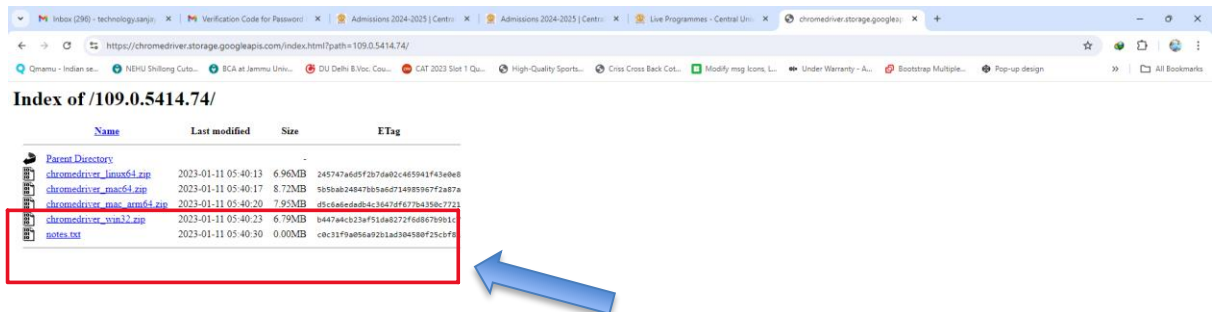
7. Double Click on That File

8. Now you must download chromedriver 109 because win7/8 doesn't support chrome update

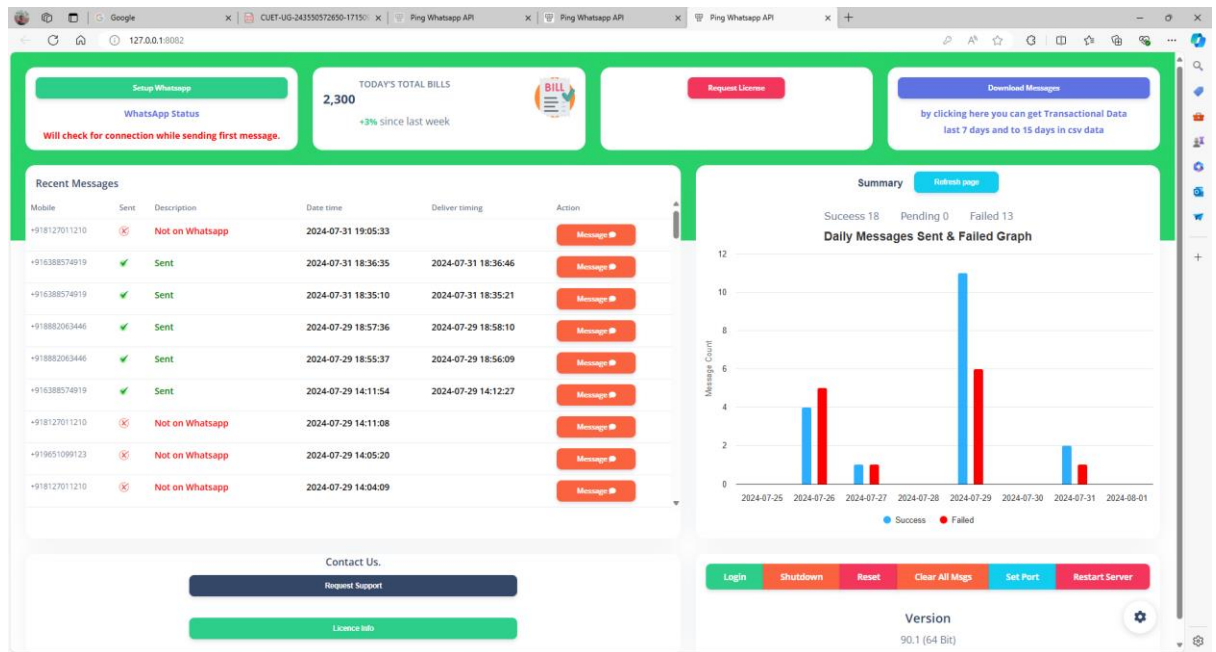




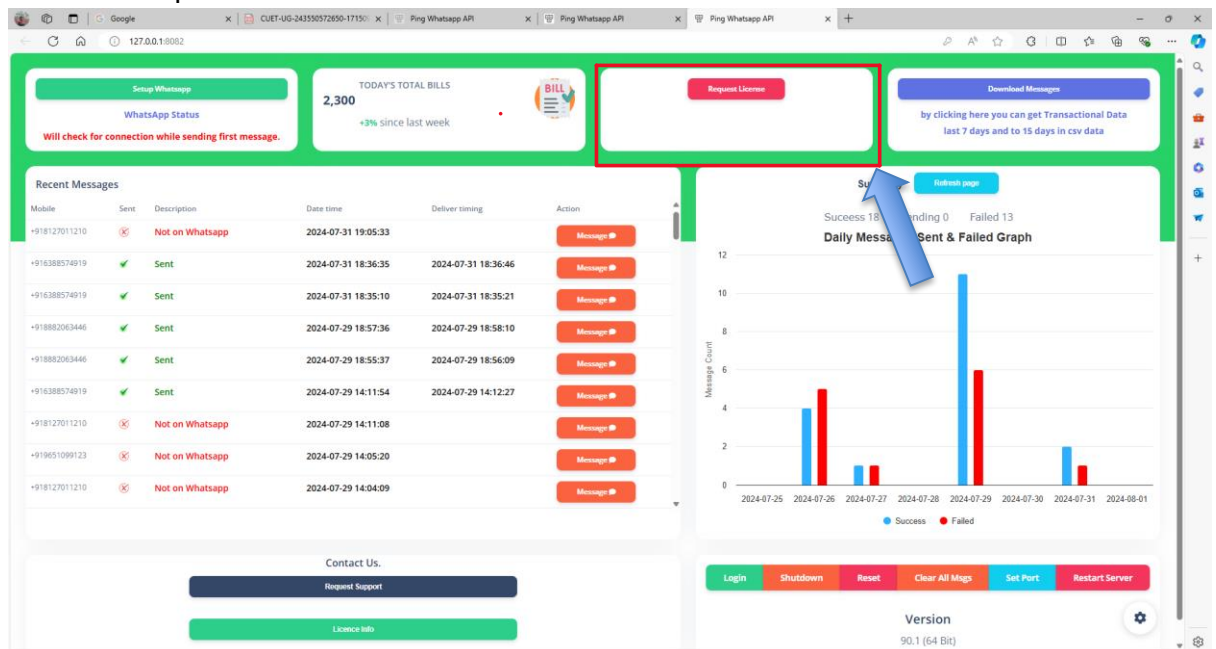
9. Now download win32 for win7/8 system



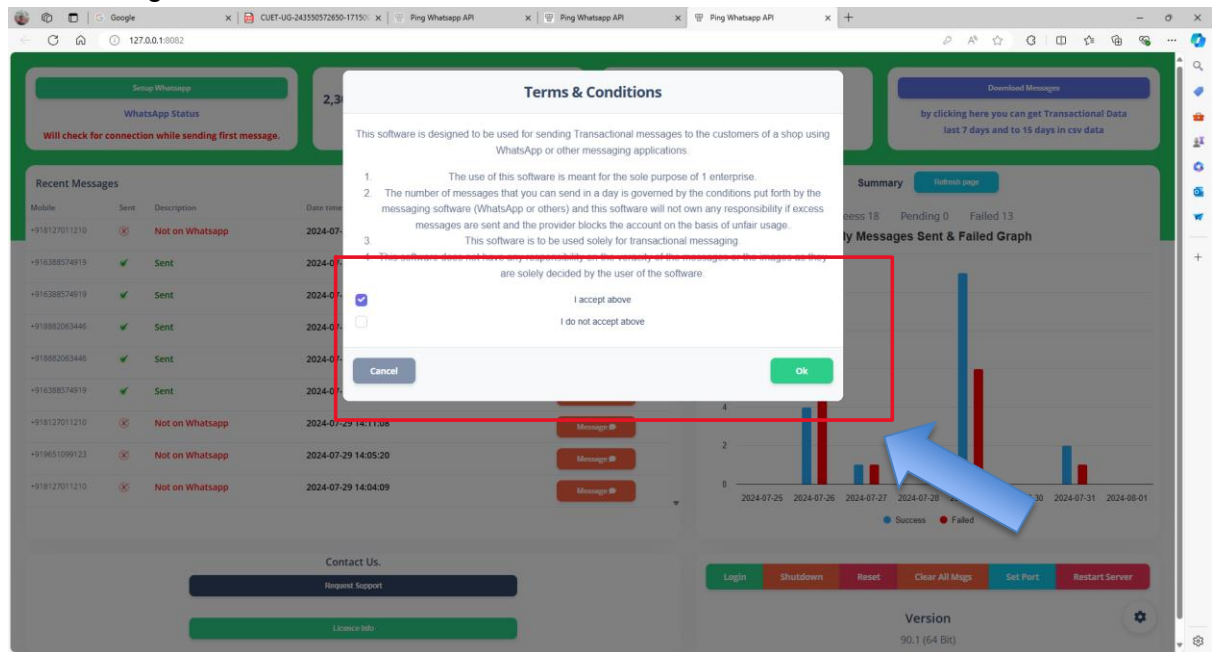
10. Now Ping Open on Your Default Browser



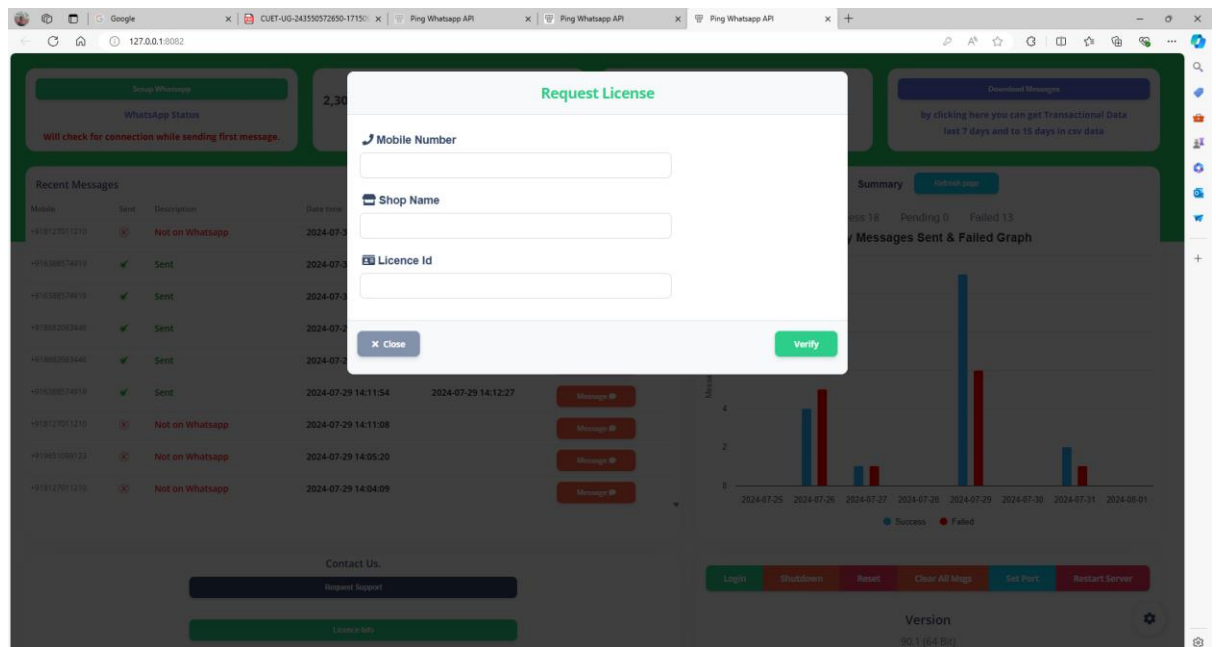
11. Click On Request Licence Button



12. Click On Agree Button

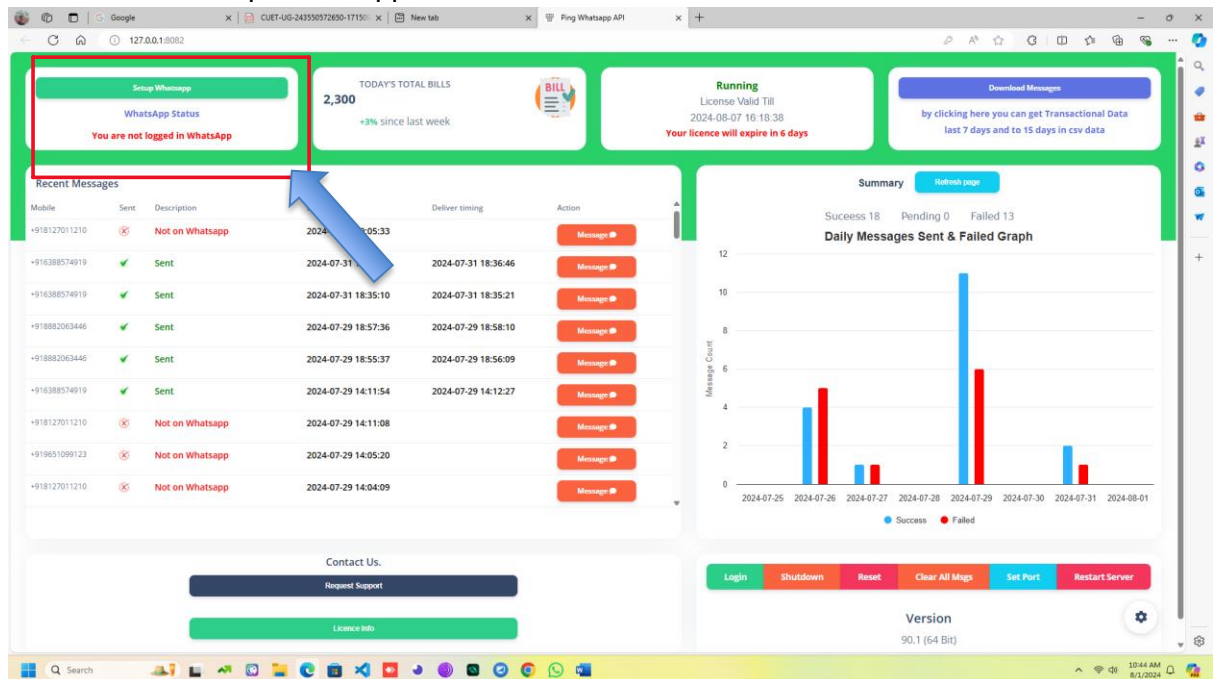


13. Enter Your Mobile Number, Shop Name & License Id

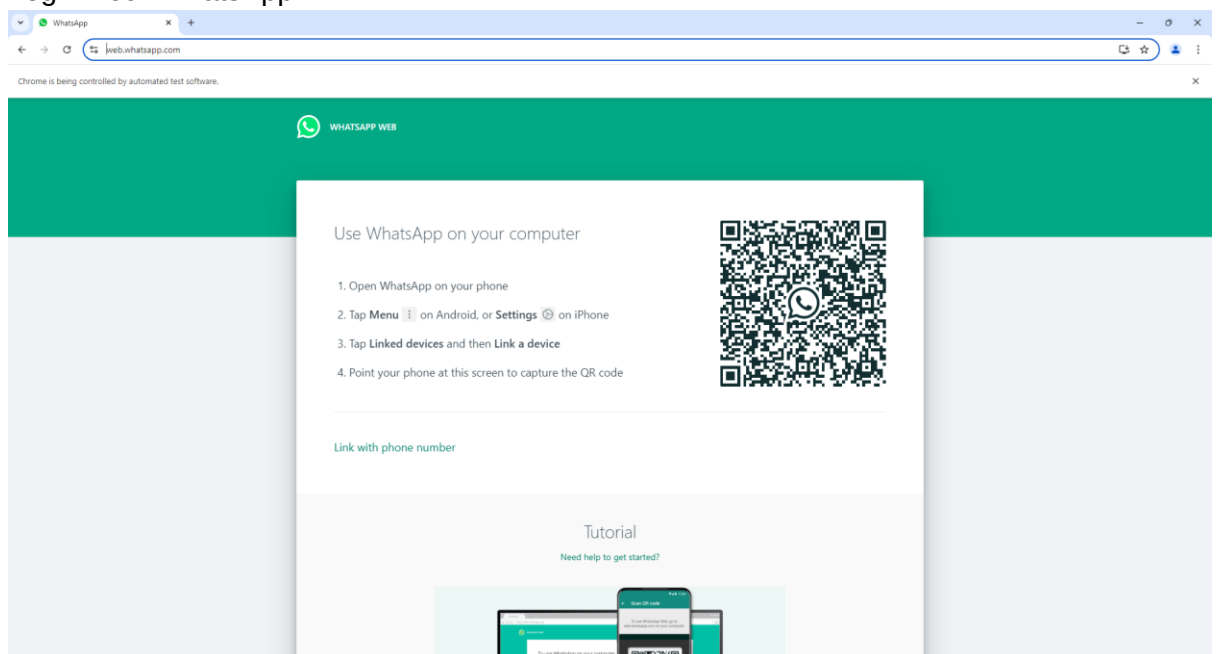


14. Submit

15. Now Click on Setup WhatsApp



16. Login Your WhatsApp



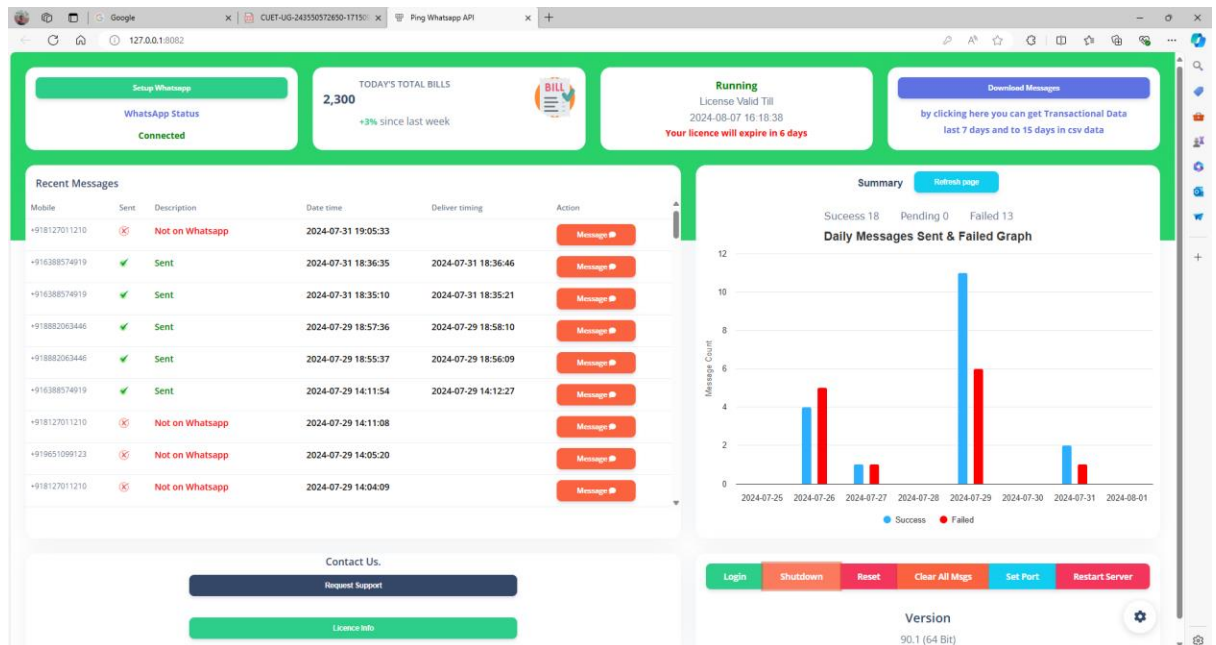
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19. Window + R on home or search run

20. Shell:startup

21. Past Shortcut (For Auto Run Ping)



Windows 10/Windows 7 32-bit Operations

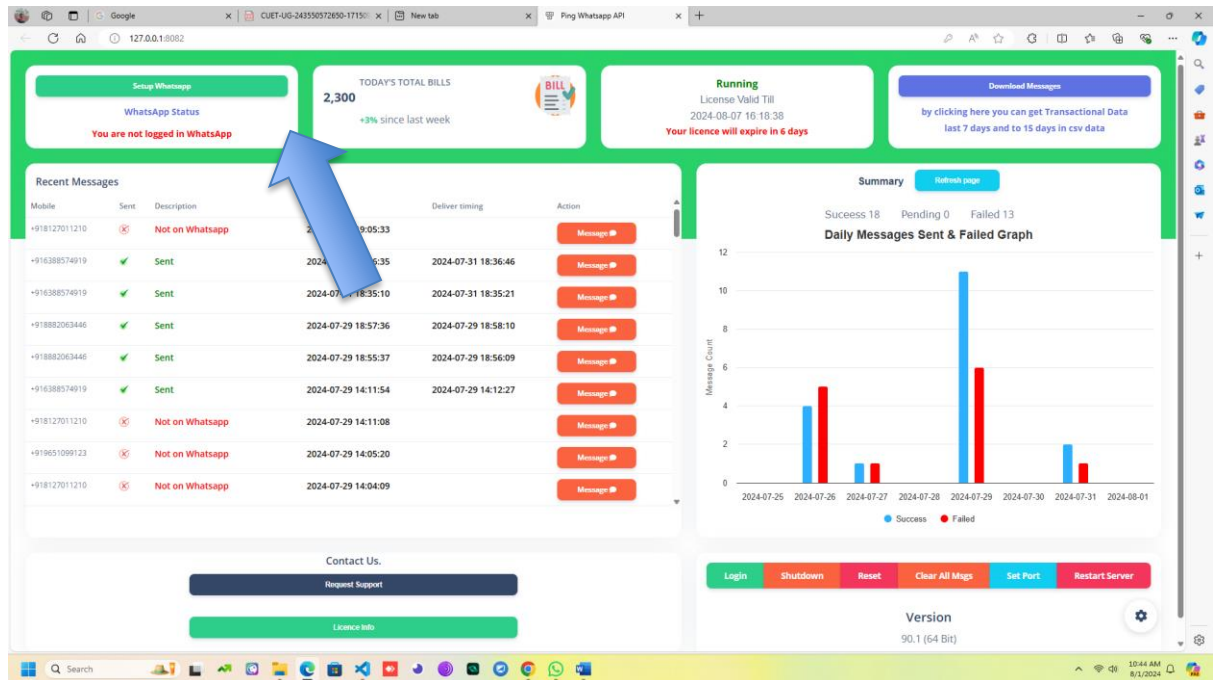
Same as windows 10 and Windows7 Above
Except download setup from link

<https://ping-dist.s3.amazonaws.com/prod/32/100/ping.zip>

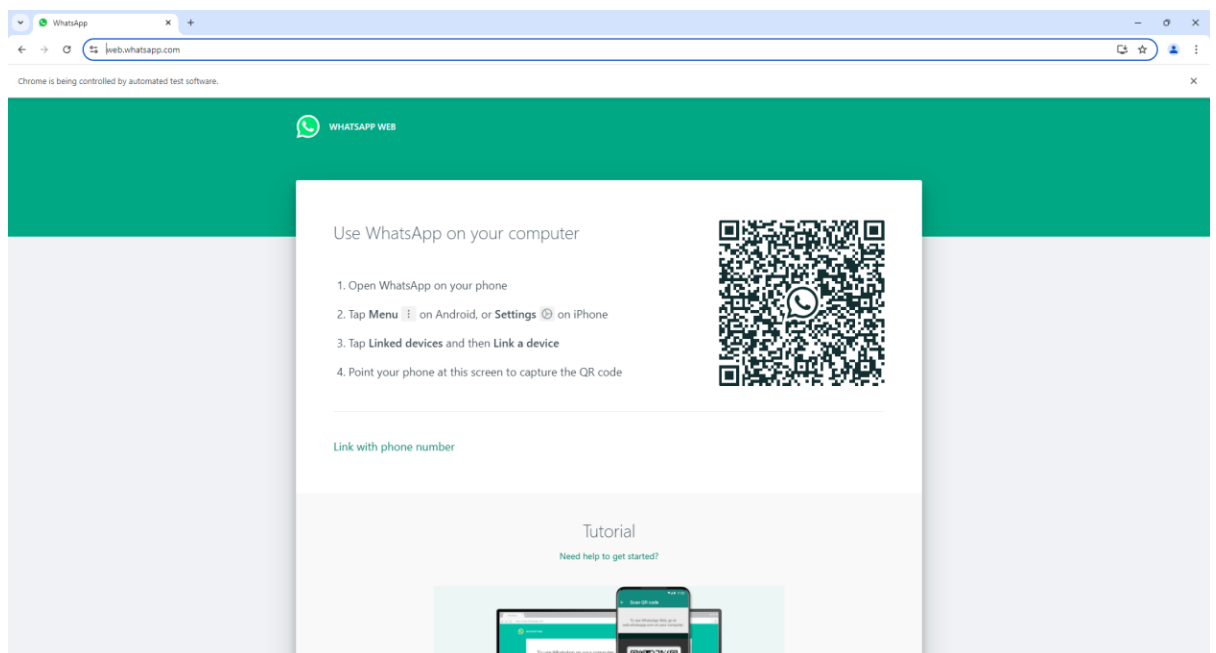
Ping Problems & Solutions

1. If Status shows You are not logged in.

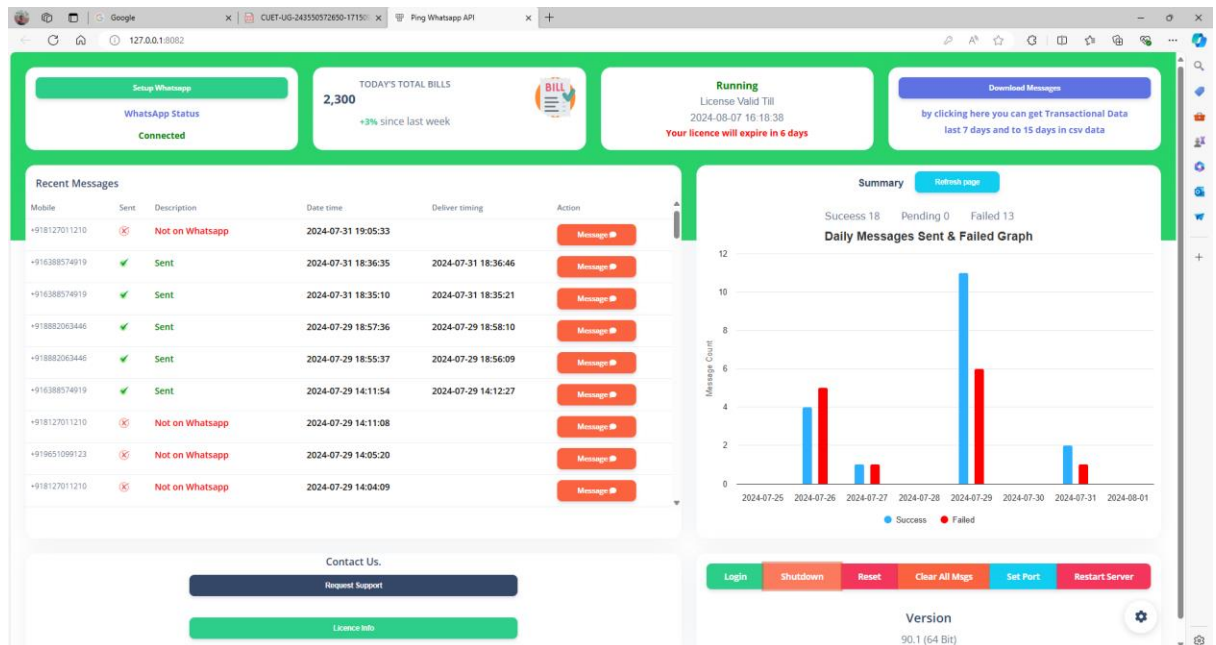
Such as below Fig.



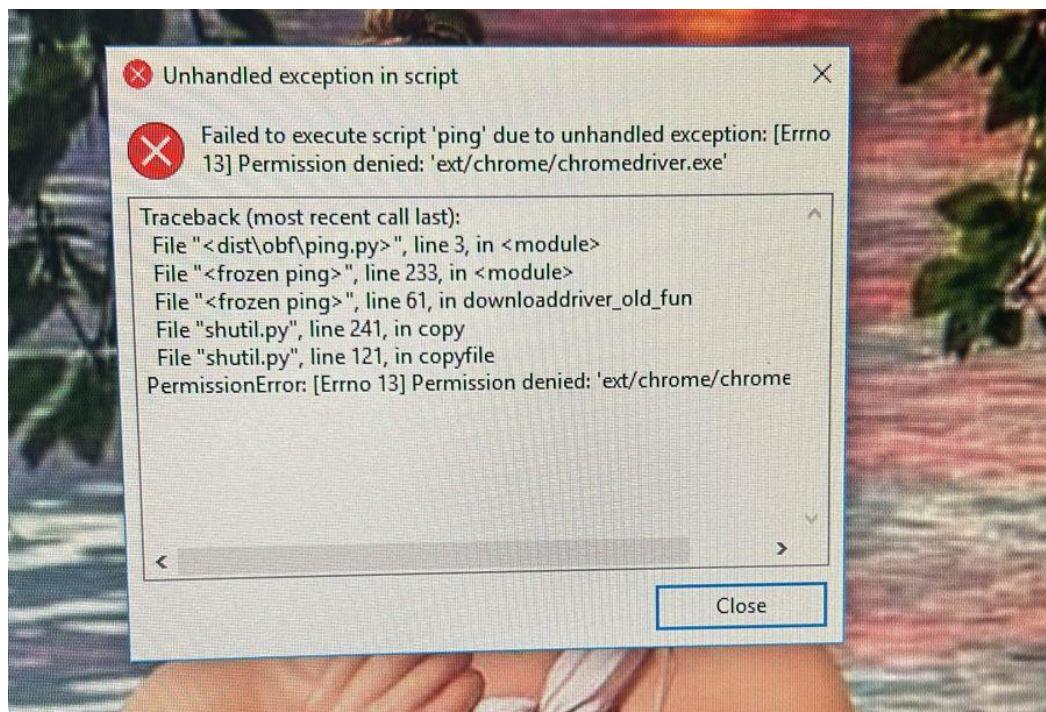
1. Now Click on Setup WhatsApp New login window will appear



Scan WhatsApp using phone with linked devices and after that you will get connected status like below.

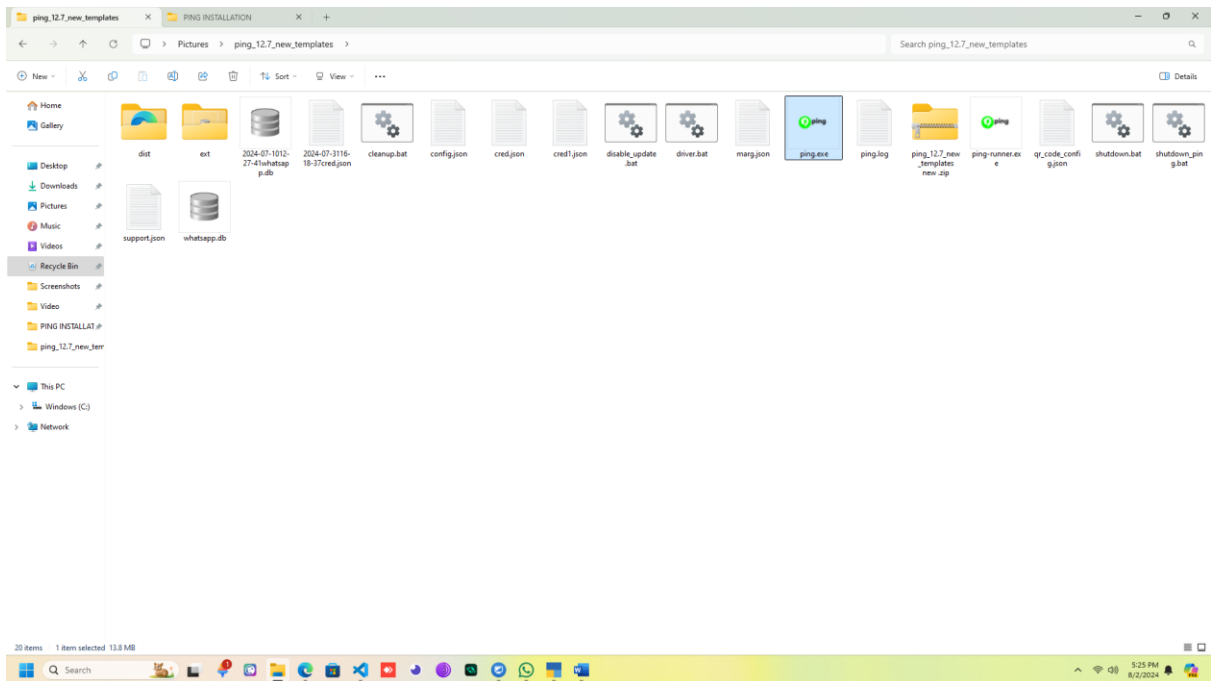


2. If Chrome driver can not update due to permission issue.

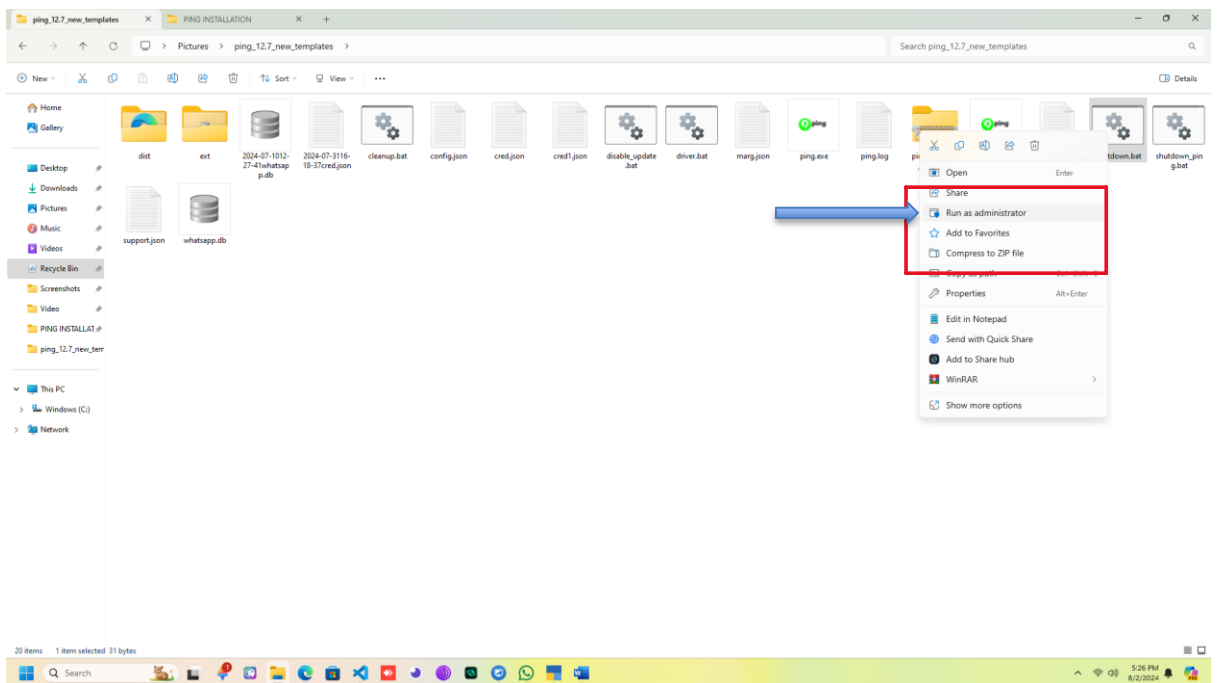


Steps:

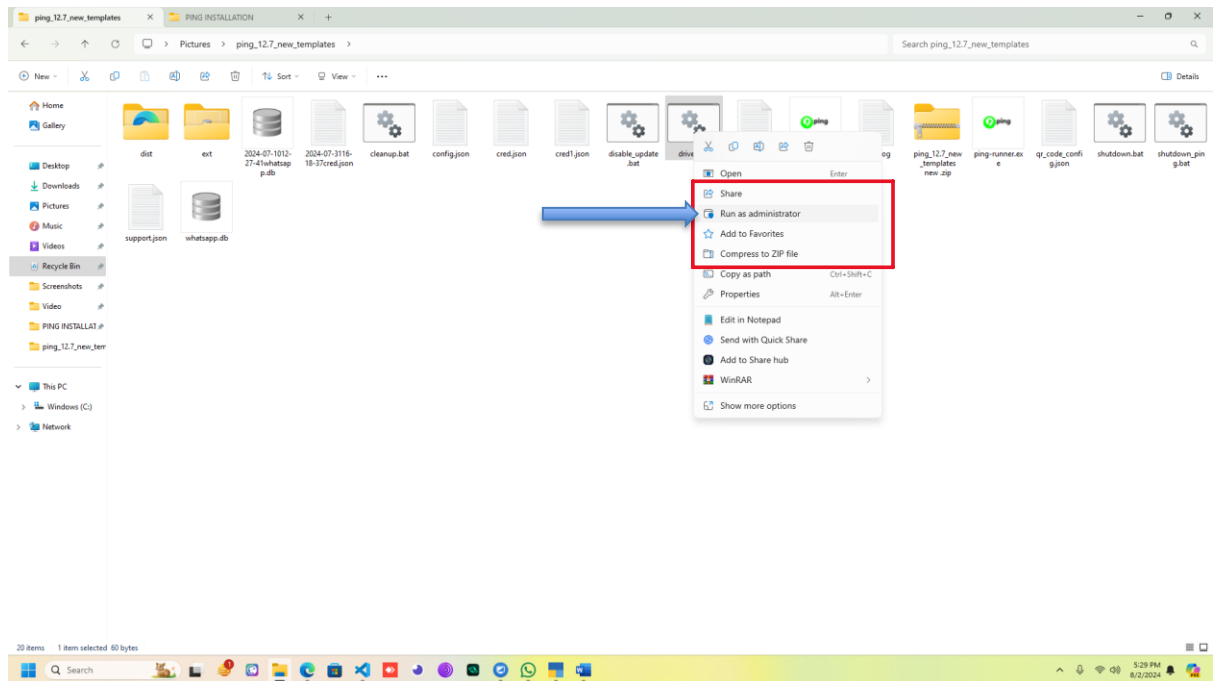
1. Go to ping Pholder



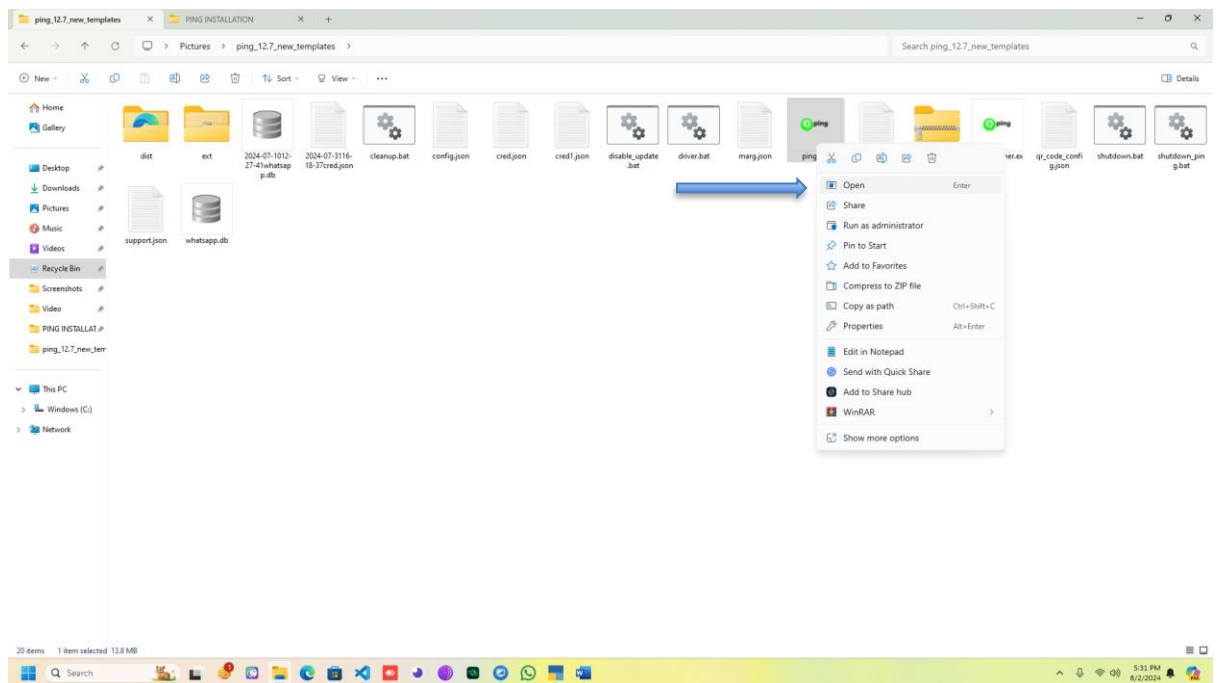
2. Run shutdown as Administrator



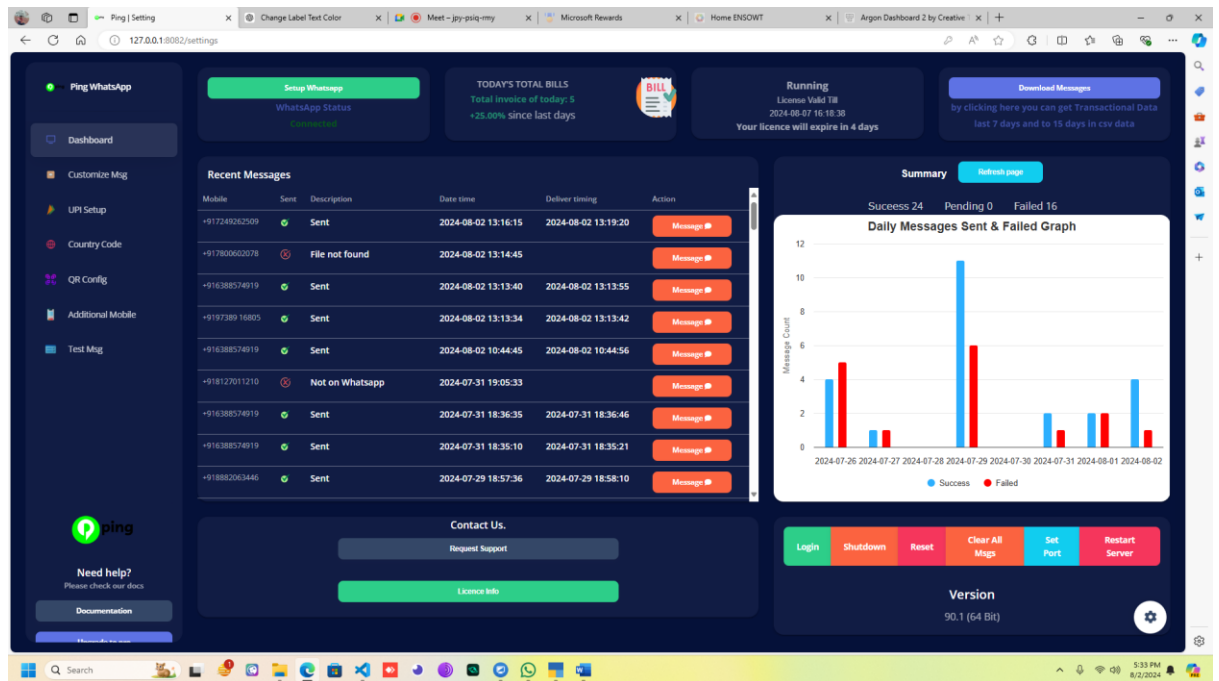
3. Run Driver file as administrator



4. Restart Ping/ping.exe file again



5. Dashboard status



Exclude in antivirus

1. search setting
 2. Update And Security
 3. Windows Security
 4. Virus And Thread Protection
 5. Manage Setting
 6. Exclusive->Add Or Remove Exclusion
 7. Add An Exclusion File
- Add Ping.exe And ping-runner.exe File

3. Inside Ping folder one ping.exe file

Debugging:

1. If the message is getting spread even after all the settings are correct then please clear browser history.
3. If exe not run then try to execute exe from command prompt.
5. If you want to shut down your exe then run batch file.

1. Licence Renew Process

1. Double Click on Shutdown File
2. Delete cred file
3. Double Click on Ping.exe
4. Now Ping Page Open Click on Request License Button
5. Click On Agree Ok
6. Enter Mobile Number & Shop Name License Id
7. Submit

2. Renew Using Admin control

1. If you re using version latest
2. Call to your dealer for renewal share your previous licence
3. You dealer contact us for renewal
4. We reserve your licence for renewal
5. After reserved from our side
6. Restart ping or restart pc
7. You will se you licence has been updated